

Dear A. Univers Transit Ltd.,

Please find below the feedback from your customer, Mrs Shirli Millmond.
Feedback Date : 21 Feb 2011

- Service provided to you by the surveyor / estimator: Excellent Good Average Fair Needs Improvement
- Accuracy of survey and cost estimate: Excellent Good Average Fair Needs Improvement
- Packaging Services Performed on schedule: Excellent Good Average Fair Needs Improvement
- Professionalism of Packaging Team: Excellent Good Average Fair Needs Improvement
- Courtesy of Packaging Team: Excellent Good Average Fair Needs Improvement
- Customs Clearance Procedures: Excellent Good Average Fair Needs Improvement
- Timely performance of Destination services: Excellent Good Average Fair Needs Improvement
- Professionalism of Unloading Team: Excellent Good Average Fair Needs Improvement
- Courtesy of Unloading Team: Excellent Good Average Fair Needs Improvement
- Overall satisfaction with our services: Excellent Good Average Fair Needs Improvement
- Billing and Invoice Accuracy: Excellent Good Average Fair Needs Improvement

Customer Comment:

Thank you for everything! it was great comeing to Israel with you, and also going back - Great service- thank you!