

From: ZOUWEN, Mark van der [<mailto:mark.van.der.zouwen@univers-transit.nl>]
Sent: Monday, January 14, 2013 2:44 PM
To: Amnon KERTES || A. Univers Transit Ltd.;
Cc: 'Avi Ayash || A. Univers Transit Ltd.'
Subject: Removal to Kokhav Michael

Dear all,

Firstly we would like to thank you very much for the perfect handling of our furniture and as far as we see now - while we are piling up the huge amount of packing materials - everything was taken care of very well.

The removal company contracted by Univers Transit worked efficiently and fast in delivering the furniture and boxes in the indicated locations in the house. Your agent acted with utmost care in order to stack the container as optimal as possible.

We hope to have unpacked everything by this weekend and will give final feedback afterwards.

We are definitely happy to see our own belongings back after a process of almost 3 months.

Best regards
Jacqueline and Mark