

**From:** Avi Tzurel [[mailto:avi@\[REDACTED\]](mailto:avi@[REDACTED])]  
**To:** Avi Ayash || A. Univers Transit Ltd; Sigal Tzurel  
**Subject:** Service Feedback

Hi Avi,

I don't usually give feedback before a service is completed, but I really wanted to give a shout-out on the service the guys today provided.

The three guys you sent today were **\*\*outstanding\*\***, they provided a professional service, on time, spot on professionals, no getting around that.

We were deeply impressed with them.

I already thanked each of them personally today but I'd appreciate if you could let them know we ended up really happy with everything.

Thanks!

Sincerely,  
Avi Tzurel